

Procedure to Offload Videos/Photos from iPhone

If Photos and Videos taken with DJI Osmo:

1. Connect iPhone to computer
2. Launch iTunes
3. On computer, in upper left of screen click on small iPhone icon
4. Click on File Sharing from left menu
5. Select DJI Go app
6. Select "hg300 storage" folder
 - a. "hg300 storage" should be all files, "videoCache" folder should have the most recent files, if not all.
 - b. If downloading twice in the same day, may be more efficient to download only the "videoCache" ...
7. Drag "hg300 storage" folder to desktop, or desired location
 - a. Note: you can't open "hg300 storage" folder within iTunes, so you can't import only selected files.
8. On computer, open "hg300 storage" folder in finder.
9. Sort files to keep only high res versions, not thumbnails
 - a. Finder/View/Arrange By/Date Created
 - b. Finder/View/Arrange By/Kind
 - c. Select All thumbnails and Move to Trash
 - d. May need to move fn_orig.rec to Trash, also. (Not sure what these are, but not readable by Premiere Pro.)
10. Organize media as appropriate by renaming and moving to corresponding folders.

Photos and Videos taken with iPhone:

1. Connect iPhone to computer with Apple USB cable
2. On computer, launch Photos.app
3. Create a new Album [folder] to receive media on within the Photos.app on computer. Photos/File/New Album
4. Select iPhone device, either:
 - a. in the left panel on the computer, or
 - b. Photos/Devices/iPhone,
 - c. or Photos/View/Devices/iPhone
5. View photos on iPhone, Select photos
6. Import desired media with Photos app:
 - a. Import All Photos/Videos button, or
 - b. Import (n) Selected
7. Photo.app stores media in a hidden folder.
8. On computer, navigate to Users/Pictures/Photos Library
9. Right-click to Show Package Contents
10. Navigate to Masters/Year/Month/ [and more if necessary] to see .jpg and .m4v files.
11. Select desired media files, copy or move to desired location.

If Photo Library is Corrupted

Procedure to Delete Photos.app and PhotoLibrary

1. Users/Pictures/Photos Library
2. Click on Photos Library
3. Command-Delete to move current Photos Library to Trash
4. Drag and drop Photos Library from another device
5. Or, Option-Select Photos Library
6. Select Photos Library (may be inside Other Library) to import photos from other device.

If necessary, follow these steps to use the Photos library repair tool:

1. Hold down the Option and Command keys while you open Photos on your Mac.
2. In the dialog that appears, click Repair to start the repair process.